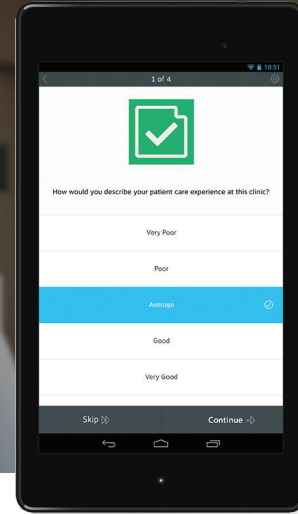




# Instant Feedback

Check Point surveys help your facility easily collect on-site patient feedback.



## Simple, Affordable Survey Solution

Understanding patient needs and experience is the first step in providing better care. Check Point is an easy-to-use survey solution for medical practices or facilities to collect immediate patient feedback. With Check Point, you'll know immediately what's working and what's not; giving you authentic responses to the experience your patient just had.



### On-site, Instant Customer Feedback

Provide patients an engaging tablet-based survey to measure satisfaction or gather feedback on providers or services on-site and immediately after their experience.



### Manager Notifications

Take control and respond right away. Flag questions and receive instant texts about service or provider satisfaction that can be remedied before the patient leaves.



### Analytics and Reporting

Measure patient satisfaction over time and across locations to identify trends and opportunities to improve service levels and improve HCAHPs results.

### CHECK POINT INCLUDES:

- **Tablet.** Touch screen survey device with built-in application.
- **Enclosure.** Folio to present surveys with a bill or receipt or mount it to a free-standing kiosk.
- **Survey Management.** Simple self-serve survey builder to create and disseminate surveys.
- **Reporting.** Access to continually updated reports across multiple locations.

### HOW IT WORKS

- 1 **Create**  
Easily create surveys with our online survey builder.
- 2 **Collect**  
Handout surveys on-site or at a kiosk.
- 3 **Analyze**  
View responses over time by survey and location.
- 4 **Improve**  
Identify trends and opportunities for improvement.

**Did you know? Response rates for traditional methods (comment cards and online surveys) are as low as 3-5%. Businesses have reported a response rate of 75% and higher for tablet-based surveys. - Power of Instant Customer Feedback eBook**

CONTACT OUR EXPERTS:  
01782-537000





## PLANS & PRICING:

**Basic**  
**£29/MO**

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*One Tablet  
Unlimited Surveys  
Unlimited Responses  
Additional Features*

**Advanced**  
**£49/MO**

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*Up to 5 Tablets  
Unlimited Surveys  
Unlimited Responses  
Additional Features*

**Pro**  
**£99/MO**

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*Up to 15 Tablets  
Unlimited Surveys  
Unlimited Responses  
Additional Features*

## TABLET PACKAGES:

### Asus Tablet



- Operating System: Android™ 4.2
- Display: 7" LED Backlight WXGA (1280x800) Screen
- Battery: 10 hours; 15Wh Li-polymer Battery
- Dimensions: (WxDxH) 4.7 x 7.7 x 0.4 inch
- Weight: 0.66 lbs

Includes:

- Folio
- Kiosk-mode software - restricts users to the Check Point application only

### Nexus Tablet



- Operating System: Android™ Beam
- Display: 7.02" HD display (1920x1200) Screen
- Battery: 9 hours; 3950 mAh; Wireless charging built-in (Qi compatible)
- Dimensions: (WxDxH) 4.5 x 0.34 x 7.9 inch
- Weight: 0.64 lbs

Includes:

- Folio
- Kiosk-mode software - restricts users to the Check Point application only

\* Additional £50 set-up fee applies to provision tablets.

## ACCESSORIES:



Asus/Nexus Folio  
£20



Nexus 7 Mountable Enclosure  
£200



Tablet Multi Charger  
£30

